

**Job Title:** Director of Mountain Operations

**Location:** Black Mountain Ski Area

**Reports To:** General Manager

**Employment Type:** Full-Time, Year-Round

### **Company Overview**

Black Mountain, established in the 1930s, is the oldest continuously operating ski resort in New Hampshire. The mountain plays a vital role in the Mount Washington Valley community, significantly contributing to the local culture and economy while providing generations of families with an authentic New England skiing experience.

### **Position Summary**

We are seeking an experienced and dedicated Director of Mountain Operations to oversee and manage all aspects of mountain operations, including lift and machinery maintenance, snowmaking systems, grooming operations, trail maintenance, and facility upkeep. This role requires a strong leader capable of strategic planning, personnel management, hands-on equipment maintenance, and operational oversight.

### **Primary Job Responsibilities**

#### **Operational Leadership and Management**

- Lead, direct, and oversee daily operations including lifts, snowmaking, grooming, equipment maintenance, and trail management.
- Develop and implement strategic plans to improve operational efficiency and enhance the guest experience.

#### **Lift and Machine Maintenance**

- Direct and actively participate in routine maintenance, inspection, and repair of ski lifts and related machinery.
- Manage and coordinate lift installations and upgrades.

#### **Snowmaking Operations**

- Oversee and directly assist with snowmaking operations, ensuring high-quality snow production and coverage.
- Plan and manage maintenance schedules for existing snowmaking infrastructure and equipment.
- Lead installation and expansion of snowmaking systems and related infrastructure.

#### **Equipment and Fleet Management**

- Supervise regular inspections, preventative maintenance, and necessary repairs on mountain operational equipment.

- Maintain detailed records of equipment status, maintenance activities, and repairs.

### **Grooming and Trail Management**

- Direct grooming activities to maintain optimal snow surface conditions.
- Plan and coordinate trail maintenance and development projects to ensure safety and operational excellence.

### **Personnel Management and Training**

- Supervise, train, and evaluate mountain operations staff, ensuring high standards of safety, performance, and teamwork.
- Schedule staff efficiently to meet operational demands.

### **Facility and Safety Standards**

- Ensure mountain operations areas and facilities are clean, safe, and maintained to the highest standards.
- Enforce adherence to all safety protocols and regulatory compliance.

### **Budget and Resource Management**

- Develop and manage budgets related to mountain operations.
- Evaluate and manage resource allocation effectively to optimize operational costs and performance.

### **Additional Duties**

- Perform other duties as necessary to support overall mountain and resort operations.

Enjoy excellent benefits, including a family season pass valid for up to 5 family members, retail and food discounts, and the opportunity to lead a dynamic team at a historic ski resort.

Join our team at Black Mountain Ski Area and play a critical role in delivering exceptional skiing experiences!